Carer Access Card & Carer Emergency Card

HARTLEPOOL Carers
Because We Care

Are you looking after someone?

> “A carer is anyone who provides practical, physical or emotional support, unpaid, for a friend or family member who due to illness, disability, mental health or an addiction cannot cope without their support”

Carers play a vital role in our community, and here at Hartlepool Carers we feel your role should be valued and rewarded. We are offering carers the opportunity to register for a Carer Access Card/Emergency Card, and your first card is FREE!

The card is valid for three years and allows registered carers to access a host of different offers and discounts from businesses and services around the town who recognise the role of carers.

These companies will be easily identified as Carer Access Card partners and we expect new businesses to join the scheme regularly.

The card can also be used as a tool by which carers can identify themselves easily, without having to repeatedly explain their caring role.

What is a Carer Access Card?

If you are a carer the card will entitle you to:

- Discounts at participating businesses Access to
- information to help you with caring Other support
- with caring
- A chance to join our network and connect with carers

Where can I use the Carers Access Card?

Please check our website or social media for offers/updates.

Advice & Legal Services

Tilly, Bailey & Irvine
Tel: 01429 264101 – 10% off straight forward wills

Health, Beauty and Wellbeing

21 Northgate Hair & Beauty
Tel: 01429 222212 – 10% off any service

Centre for Yoga & Wellbeing
Tel: 01429 275794 – 10% discount

Enhance Hair Styling & Ear Piercing
Tel: 01429 234122 – 10% off any service

Tan and Glow
Facebook – 20% off spray tans

Food and Drinks

Bar 31
Tel: 07446007476 – pizza and a pint/soft drink – only £8

Bar Central Hartlepool Marina
10% discount on any food or drink orders

Daisy & Beas
10% discount on any food or drink orders

Dunes Cafe & Coffee Shop Crimdon
10% discount on any food or drink orders

Crumbs Bakery
Tel: 01429 267451 – 10% discount

Hartlepool Borough Council Hubs
Tel: 01429 266522 – free cup of tea/coffee at any Community Hub

Lilyanne's Coffee Bar
Tel: 01429 728041 – 10% discount

Place in the Park
Tel: 01429 405573 – 15% off all food and drink

Rossmere Park Café
10% discount on any food or drink orders (excluding Sunday Lunch)

The Dunkirk Little Ship
Hartlepool Marina - 5% discount on any food or drink orders

Wallis & Co
Tel: 01429 862228 – 10% discount

The Food Bowl @ Hartlepool Indoor Bowls Club
Tel: 07896 992754 – 10% discount

Leisure Activities

Alnwick Castle
Tel: 01665 511100 – Carers go free

Higham Discos
Tel: 07873201803 – 20% discount off 2 hour children's parties

Matthew's Entertainment Disco
Tel: 07537133868 – £70 for Discos (usually £90)

Mecca Bingo Hartlepool
Free Main Game for Carer showing Carers Card plus a friend on the - 1st Monday to Thursday of the month.

Royal Navy Museum
Tel: 01429 860077 – Carers go free

Town Hall Theatre
Tel: 01429 890000 – free entry for carer supporting cared for person

Tweddle Farm
Tel: 0191 5863311 – discounted rate of £7.95 with proof of carers card

York Minster

Free entry for carer when accompanying cared for person. During special services the cathedral is not available for sightseeing, times available on website.

Jump360
Free Session for Carer with proof of card and cared for with them. Also offer SEN sessions on Tuesdays 5pm (term time) and Wednesdays 10am (holidays).

Home Services

Rafferty's Sofas and Bed Store
Tel: 01429 278677 – 10% off orders on all full price items

MJW Joinery Services
Tel: 07426312257 – 5%-10% discount

Surface Smart
Tel: 01429 283773 (Exterior Cleaning) – 20% discount

Just Blinds
Tel: 01429 236666 | Email: stephen.close@virgin.net – 5% discount

Miscellaneous

A Secret Garden
Tel: 01429 281018 – 20% off flowers over £15, 10% off flowers under £15 (offers subject to change)

Ever Belle Flower Studio
Tel: 0758119388 – 10% discount and free local delivery

Babies Blessings
Tel: 01429 271274 – 10% discount on shoes and clothes

Cards R Hudsons
Tel: 01429 276777 – 10% discount on purchases over £5

Moreland Street Testing
Tel: 01429 222146 / 07719717504 – MOT for £40 (usually £45).

CarParts247
Website: carparts247.co.uk -- Use Code: HARTLEPOOL10 for 10% off.

What next?

If you are interested in signing up for a Carer Access Card and are already registered with us, simply call into Hartlepool Carers and we will take your photo and £3.50 payment (free to under 18s). The card is valid for three years.

If you are not currently registered as a Carer you will need to fill out a simple application form. We will then discuss your needs as a carer and provide you with our Information Pack, which details the support we can offer.

Hartlepool Carers Emergency Card

Peace-of-mind for unpaid carers.

Many carers worry about what would happen to the person they care for if they were to have an accident themselves or were suddenly taken ill and as a result, were temporarily unable to carry out their caring role.

It's a good idea for all carers to have an emergency plan, our Carers Emergency Card can be part of that plan. The card is designed to be kept with you at all times, for example in a purse, bag, wallet, phone case or on a key ring. The card has details of the person who needs to be contacted if a crisis or emergency has occurred and you cannot provide care.

What is a crisis or emergency?

A crisis or emergency is something that could not be planned for, which means you cannot carry out your caring role.

Who should be my emergency contact?

Anyone who is willing to be contacted in an emergency and will provide short term care while you are unable to do so. This is usually a family member or friend. It is important that the person has agreed for their contact details to be shared and are aware of your emergency plan. Emergency plans can be downloaded from our website www.hartlepoolcarers.org.uk

You can have a Hartlepool Carers Emergency Card even if you:

- Don't live with the person you care for
- Are not the only person providing care for someone
- Are caring for more than one person
- Are not related to the person you care for

Contact Us

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Search us on Facebook **@hpoolcarers**
or on Twitter **@HartlepoolCare1**

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