**BENEFITS ADVICE**

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| **Venue & Address and telephone No** | **Details** |
| Citizens’ Advice BureauPark Road**Office no** 01429 408401**Advice Line** 0300 330 9005 | **Drop in**Monday, Wednesday, Thursday and Friday – 9.30am till 3pm (Appointments ONLY Tuesday). Telephone advice Monday – 9.30am – 3pm, Wednesday and Friday 9.30am – 12.30pmReport to reception, short wait then 10 minutes with generalist advisor who will make follow-up appointments with specialist advisors |
| West View Advice & Resource CentreMiers Avenue**Contact No** - 01429 271294 | **Appointment Line**Monday – Thursday 9am till 4pmFriday – 9am – 4pm**Drop in** Friday – 9am till 12.30pm20 minutes initial advice and form fillingFollow up appointments |
| Kilmarnock Road Community CentreKilmarnock Road**Contact No** - 01429 271294 to make a specific appointment with an advisor | **Drop in – advisor from West View Advice Centre**Tuesday 9am till 12.30pm20 minutes initial advice and form fillingFollow up appointments |
| Central LibraryYork Road | **Drop in – advisor from West View Advice Centre**Thursday 10am till 3.30pm - 20 minutes for general benefits advice |
| Age UK100 York Road | **For local residents over 50**Delivered by advisor Angela Brough, who offers home visits to Hartlepool residents. If you are over 50 and require any of the following:Welfare & Benefit Checks; Assistance With Form Filling; General Benefit Advice; Telephone AdviceContact Angela on 07921 464 127 or email angela.brough@ageukteesside.org.uk  |

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| Owton Manor Community CentreWynyard road | Wednesday 9.00am - 12.00 noon at Community Hub South (Owton Manor Community Centre) 30 minute slots for advice and information |
| Burbank Community Centre **Contact No:- 07305 802280** | Advice@Heart, Claire Galbraith – Wednesdays 11am – 1pm phone no 07940 042419. Email:- adviceathart@outlook.com |
| Burbank Community Centre(for Thirteen Group tenants only) | **Universal Credit queries/support****Drop in but appointment preferred (ring 0300 111 1000)**Tuesdays and Thursdays9.30am – 2.30pmAsk to be put through to Universal Credit Support Team to make appointment |
| Thirteen, Titan House, York Road(for Thirteen Group tenants only) | **Universal Credit queries/support****Drop in but appointment preferred (ring 0300 111 1000)**Monday, Tuesday, Thursday and Friday9am – 4pmAsk to be put through to Universal Credit Support Team to make appointment |

CAB Telephone Advice Line General Advice and Guidance **0300 330 9005**