

Hartlepool Carers
Self-Directed Support Information – Managing at Home



Service/Organisation	How can they help?	Contact Details	Useful Information
Home Fire Safety Check	Cleveland Fire Brigade provide advice and support on Fire Safety in the home. Operational crews also carry out home fire safety visits, which are completely free, you may be eligible for a free smoke alarm.	Community Safety Cleveland Fire Brigade FREEPOST NEA 10842 Hartlepool TS25 5BR Tele: 01429 872 311	Hartlepool Carers can also register for you. Contact 01429 283 095
Housing Advice	Offers general housing advice and information to private and council tenants and homeless people. Can provide temporary accommodation for those assessed as in priority need, those with children or pregnant, vulnerable because of age (60+), disability or at risk from violence.	Housing Advice Team Civic Centre Victoria Road Hartlepool TS24 8AY Tele: 01429 284 313 Email: HousingAdviceTeam@hartlepool.gov.uk Out of hours emergencies phone 01429 266 522	Monday, Tuesday Thursday 9:00 – 4:30pm Wednesday 10:00 – 4:30pm Friday 9:00 – 4:00pm
Disability Housing Officer	Information and support for people with disabilities and reduced mobility around Housing needs.	John Whitfield Disabled Housing Officer Level 2 Civic Centre Victoria Road Hartlepool TS24 8AY 01429 523 336	Monday, Tuesday Thursday 9:00 – 4:30pm Wednesday 10:00 – 4:30pm Friday 9:00 – 4:00pm
Handyman Service	Repairs carried out for those who are over 60 or those under this age who have a disability.	Hartlepool Borough Council Service 01429 284 821 email: otclerks@hartlepool.gov.uk	Call to discuss support required.
Occupational Therapy	OT can assist if due to illness or disability you require adaptations to your home.	Child and Adult Services Hartlepool Borough Council Civic Centre Victoria Road Hartlepool TS24 8AY 01429 523 390 dutyteam@hartlepool.gcsx.gov.uk	Monday, Tuesday Thursday 9:00 – 4:30pm Wednesday 10:00 – 4:30pm Friday 9:00 – 4:00pm